



IC HOTELS SANTAI FAMILY RESORT | WINTER 2024 -2025

# FACT SHEET



# General Information



**Hotel:** IC Hotels Santai Family Resort

**Opening Date:** 1995

**Renovation Date:** 2012 - Rooms, Spa, Fitness, Indoor Pool, Restaurant, À la Carte

**New Buildings:** 2015 - Swim Up Villas, Mini Club  
2016 - Aquapark, 2017 - Amphitheater,  
2018 - Kid's Restaurant

2019 - Snack, 2022 - Main Building, Pool Bar  
**Category:** 5 Stars

**Address:** Kadriye Mahallesi Üçkum Tepesi Caddesi  
No: 14/1 Serik/Antalya/TÜRKİYE

**Telephone:** +90 (242) 725 41 02

**Fax:** +90 (242) 725 42 68

**Web Site:** [www.ichotels.com.tr](http://www.ichotels.com.tr)

**Sales Office:** [sales@ichotels.com.tr](mailto:sales@ichotels.com.tr)

**Reservation Office:** [reservation@ichotels.com.tr](mailto:reservation@ichotels.com.tr)

**Credit Cards:** VISA - MasterCard - EuroCard

**Season:** SUMMER 1st April - 15th November

WINTER 16th November - 31st March

**Airport:** 25 Km

**City Center:** 30 Km

**Total Area:** 94.240 m<sup>2</sup>

**Beach:** Sand

**Length of the Beach:** 300 m

**Concept:** Ultra All Inclusive

(Swim Up Villas, Selection and King Villas are open till  
15.11.2019)

**C/Out - C/In:** C/Out: 12:00 - C/In: 14:00

**Late Check Out:** Extra.

**Domestic Animals:** Not Accepted

**Spoken Languages:** Turkish, English, German, Russian





# Services

## Honeymoon Concept

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Special Decorations in the room  
 Fruit Basket and Sparkling Wine in the room  
 Complimentary Breakfast in the room  
 (one morning on request)

One Complimentary Dinner in  
 À La Carte Restaurant  
 A Memory Picture  
 Special Discount in Liliu SPA center.

## Free Services

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Wi-Fi Internet  
 Beach and Pool Towels  
 Chaise-longue  
 Sun Umbrellas  
 Tennis courts (1 court with tartan covering,  
 1 with artificial grass)

Video Games  
 Mini Club  
 Animation Activities  
 Lighting of the Tennis Courts  
 Tennis Equipment  
 Indoor Disco

## Chargeable Services

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Room service  
 Laundry service and Dry Cleaning  
 Medical Service  
 Liliu Spa Center  
 Beauty Salon  
 Photographer

Baby Sitting  
 Baby Stroller  
 Coin-Operated Game Room  
 Tennis Lessons  
 Telephone & Fax  
 Rent a Car  
 A la Carte Restaurants  
 Electric vehicle charging units

## Shopping Center

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Market  
 Boutique  
 Hair Dresser  
 Leather Shop

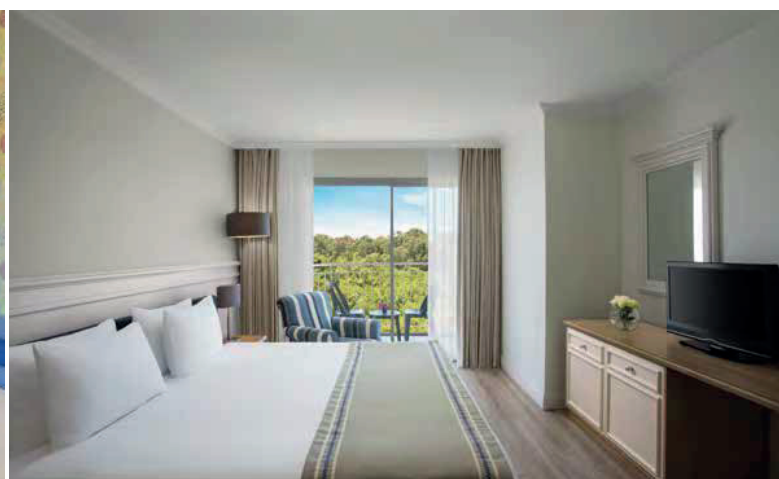
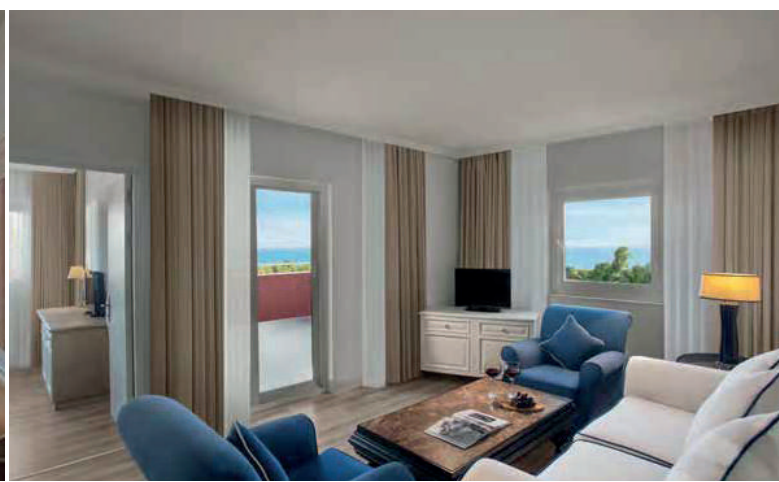
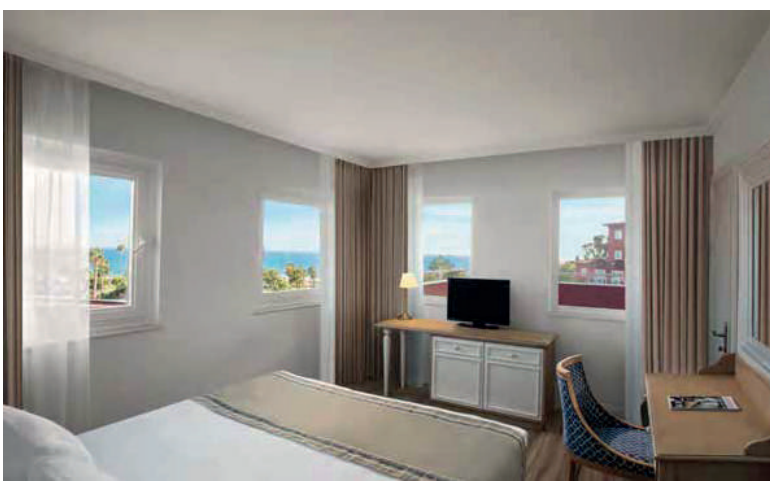
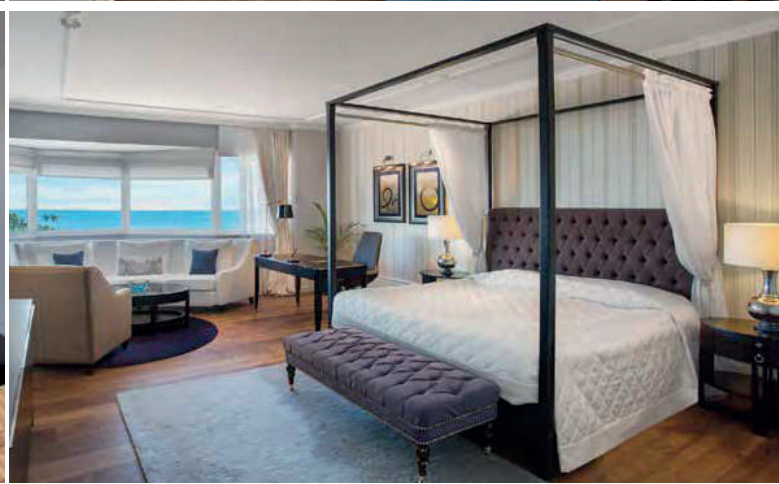
Jewellery Shop  
 Souvenir Shop  
 Rent a Car  
 Photographer Shop

# Room Types



Room	Amount	Area	Features
<b>Standard Room</b>	384	29 m <sup>2</sup>	Bedroom (French or Twin Beds) Bathroom with Bathtub or Shower
<b>Family Room</b>	4	64 m <sup>2</sup>	Bedroom with French Bed – Bathroom with Bathtub, Bedroom with Twin Beds, Living Room – Bathroom with Shower
<b>Handicapped Room</b>	5	29 m <sup>2</sup>	Bedroom with Twin Beds – Bathroom with Special Shower
<b>Kids Suite</b>	4	49 m <sup>2</sup>	Bedroom with French Bed – Bathroom with Shower, Bedroom with Bunk Bed – Bathroom with Shower
<b>Junior Suite</b>	15	55 m <sup>2</sup>	Bedroom with French Bed – Bathroom with Shower or Bathtub Living Room
<b>Senior Suite</b> VIP Concept	5	54 m <sup>2</sup>	Bedroom with French Bed – Bathroom with Jacuzzi, Living Room
<b>King Suite</b> VIP Concept	2	134 m <sup>2</sup>	Bedroom with French Bed – Bathroom with Jacuzzi, Salon, Bathroom with Shower

# Room Types



# Room Specifications

Features	Standard Room	Family Room	Kids Suite	Disabled Room	Junior Suite	Senior Suite	King Suite
Sea View	✓	✓	✓		✓	✓	✓
Garden View	✓	✓		✓			
Digital Key System	✓	✓	✓	✓	✓	✓	✓
Digital Safe	✓	✓	✓	✓	✓	✓	✓
Wireless Internet	✓	✓	✓	✓	✓	✓	✓
Direct Telephone Line	✓	✓	✓	✓	✓	✓	✓
LCD TV	✓	✓	✓	✓	✓	✓	✓
Mini Bar	✓	✓	✓	✓	✓	✓	✓
Tea & Coffee Set Up	✓	✓	✓	✓	✓	✓	✓
Shower Cabin	✓	✓	✓	✓	✓		✓
Bathtub	✓	✓			✓	✓	
Jacuzzi						✓	✓
Bathrobe & Slippers						✓	✓
Bath Set Ups	✓	✓	✓	✓	✓	✓	✓
Hair Dryer	✓	✓	✓	✓	✓	✓	✓
Balcony / Terrace	✓	✓	✓	✓	✓	✓	✓
Balcony Chairs & Coffee Table	✓	✓	✓	✓	✓	✓	✓
Central Air - Condition	✓	✓	✓	✓	✓	✓	✓

\* In other room types bathrobes and slippers are provided for our guests free of charge on request.

## VIP Concept

### Senior Suite

Transfer Airport - Hotel - Airport by a VIP car
Welcoming at reception with sparkling wine, fruit and special offering. Giving information about the hotel and accompanying to the room.
Extended mini bar (Imported Alcohol Drinks 5 cl.)
Wine, fruits, nuts, chips in the room
Fresh Flowers in the room
Daily beach towels, bathrobe, slippers
Imported bath set ups
Turn Down service
50% discount for Laundry Service (Dry Cleaning is not Included)
Daily newspapers
24 hours room service (Standard Menu)

### King Suite

Transfer Airport - Hotel - Airport by a VIP car
Welcoming at reception with sparkling wine, fruit and special offering. Giving information about the hotel and accompanying to the room.
Extended mini bar (Imported Alcohol Drinks 70 cl.)
Wine, fruits, nuts, chips in the room
Fresh Flowers in the room
Daily beach towels, bathrobe, slippers
Imported bath set ups
Turn Down service
Complimentary Laundry Service (Dry Cleaning 50% Discount)
Daily newspapers
24 hours room service (Standard Menu)
Free A la Carte Reservation

# Restaurants



	Time	Location
<b>BREAKFAST</b>	07:00 - 10:00	Main Restaurant
<b>LATE BREAKFAST</b>	10:00 - 11:00	Main Restaurant
<b>LUNCH</b>	12:30 - 14:30	Main Restaurant
<b>TEA &amp; COFFEE &amp; PASTRY</b>	11:00 - 18:00	Lobby Bar
<b>SNACK RESTAURANT</b>	14:30 - 17:00	Main Restaurant
<b>DINNER</b>	18:30 - 21:00	Main Restaurant
<b>NIGHT BUFFET (Mini Buffet)</b>	23:30 - 01:00	Main Restaurant
<b>EXPRESS BUFFET</b>	03:00 - 06:00	Lobby



# À La Carte Restaurants



**Cuisine Time Open Reservation Children**

<b>Olivo Ristorante</b>	Italian	18:30 - 21:00	4 Days	Yes Chargeable À la Carte Restaurant	Yes
<b>Umami Sushi &amp; Asian Cuisine</b>	Asian	18:30 - 21:00	6 Days	Yes Chargeable À la Carte Restaurant	Yes
<b>Del Mar Fish Restaurant</b>	Sea Food	18:30 - 21:00	3 Days	Yes Chargeable À la Carte Restaurant	Yes

Children aged 0-6<sup>99</sup> free of charge, children aged 7- 11<sup>99</sup> get 50% discount.  
Reservations to the A la Carte Restaurants should be made 1 day in advance.





# Bars



## Opening Hours Drinks

<b>Lobby Bar</b>	<b>Open 24 Hours</b>	Local and Imported Alcohol Drinks, Cocktail, Hot and Cold Drinks
<b>Vitamin Bar</b>	<b>08:30 - 18:30</b>	Fresh Fruit, Freshly Squeezed Juices
<b>Pocoloco Disco Bar</b>	<b>23:30 - 01:00</b>	Local and Imported Alcohol Drinks, Cold Drinks
<b>ICE Pub</b>	<b>12:00 - 23:30</b>	Local and Imported Alcohol Drinks, Cold Drinks



# Mini Bar

	Standard Room	Family Room	Handicapped Room	Kids Suite	Junior Suite	Senior Suite	King Suite
<b>Pepsi</b>	✓	✓	✓	✓	✓	✓	✓
<b>Yedigün</b>	✓	✓	✓	✓	✓	✓	✓
<b>7 Up</b>	✓	✓	✓	✓	✓	✓	✓
<b>Soda</b>	✓	✓	✓	✓	✓	✓	✓
<b>Water</b>	✓	✓	✓	✓	✓	✓	✓
<b>Fruit Juice</b>	✓	✓	✓	✓	✓	✓	✓
<b>Efes</b>	✓	✓	✓	✓	✓	✓	✓
<b>Miller</b>						✓	✓
<b>Carlsberg</b>						✓	✓
<b>Raki (70 cl.)</b>							✓
<b>Raki (5 cl.)</b>						✓	
<b>Gordon's Gin (70 cl.)</b>							✓
<b>Gin (5 cl.)</b>						✓	
<b>Smirnoff Vodka (70 cl.)</b>							✓
<b>Vodka (5 cl.)</b>						✓	
<b>JB Whiskey (70 cl.)</b>							✓
<b>Whiskey (5 cl.)</b>						✓	
<b>Wine</b>						✓	✓
<b>Nescafe</b>	✓	✓	✓	✓	✓	✓	✓
<b>Variety of Teas</b>	✓	✓	✓	✓	✓	✓	✓
<b>Milk Powder</b>	✓	✓	✓	✓	✓	✓	✓
<b>Crispy Fruit</b>						✓	✓
<b>Dry Fruits</b>						✓	✓
<b>Cake, biscuit</b>	✓	✓	✓	✓	✓	✓	✓
<b>Cracker</b>	✓	✓	✓	✓	✓	✓	✓
<b>Oat Bar</b>						✓	✓

# Animation



## Daytime Animation

Step Aerobic

Table Tennis

Mini Golf

Darts

Cooking Art

Archery (professional activity)

Fishing

Water Gymnastic

Morning Yoga & Wellness

Beach Volleyball

## Evening Animation

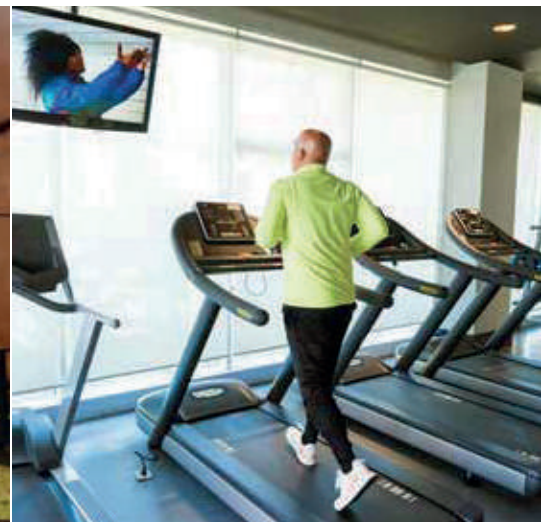
Live Music

Karaoke

ICE Pub Night Club

Music Contests

Free Bingo Nights



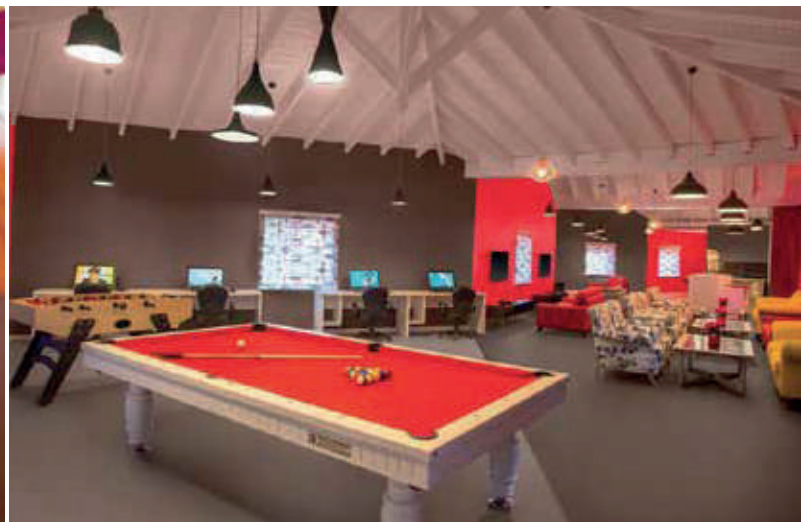
# Mini Club



	Age	Time	Activities	Baby Sitter
<b>Petit Club</b>	0 - 3	10:00 - 12:30	Jar Foods / Kitchenware / Baby Pool / Game Room	Chargeable
<b>Grovy Kids</b>	4 - 7	14:30 - 17:00 20:45 - 23:00	Block Games / Soft Play / Sinema / PS5 - Xbox One	
<b>Arcade Room</b>	8 - 12	10:00 - 12:30	Cinema / Video / Table Games	—
<b>Prime Teen</b>	13 - 17	14:30 - 17:00 21:15 - 23:00	PS 5 / Xbox One / Teenage Disco Bar	

## Daytime Activities

3 Cinemas (Turkish - English - German - Russian)	Table Games	Click Room
Kids Bar	Creative Studio	
Creative Kitchen Kids Chef Atelier (Pizza - Cookie Baking)	Arcade Room (PS5 - Xbox One - Internet PC)	



# Spa & Wellness, Pools & Beach



## Spa & Wellness

Hammam	Relax Room	Body Care (Chargeable)	VIP Room - Turkish Hammam (Chargeable)
Sauna	Vitamin Bar	Capsule Care (Chargeable)	
Steam Room	Massage (Chargeable)	Jacuzzi (Chargeable)	
Fitness Center	Face Care (Chargeable)	VIP Room - Sauna (Chargeable)	

## Pools and Beach

	Size	Depth	Opening Hours
<b>Indoor Pool*</b>	252 m <sup>2</sup>	150 cm	08:00 - 20:00
<b>Indoor Children's Pool*</b>	8 m <sup>2</sup>	40 cm	08:00 - 20:00 (Parental Observation)
<b>Silence Pool</b>	381 m <sup>2</sup>	90-125 cm	09:00 - 16:00
<b>Silence Kid's Pool</b>	11 m <sup>2</sup>	36 cm	09:00 - 16:00
<b>Aquapark Pool*</b>	212 m <sup>2</sup>	120 cm	09:00 - 12:30 / 13:30 - 16:00
<b>Fresh Park*</b>	270 m <sup>2</sup>	40 cm	09:00 - 12:30 / 13:30 - 16:00
<b>Splash Park*</b>	-	-	09:00 - 12:30 / 13:30 - 16:00
<b>Beach</b>	300 m (Lenght)	43 m (Width)	

\*Heated in the winter season (26-28°C).

# Meeting Rooms



	Width	Length	Height	Area	Banquet Arrangement	Classroom Arrangement	Theater Arrangement	Reception Arrangement
Akdeniz Hall	17 m	19 m	3,9 m	323 m <sup>2</sup>	160 Pax	160 Pax	250 Pax	250 Pax
Foyer			2,70 m	155 m <sup>2</sup>				
Ege Hall	7 m	11 m	2,5 m	77 m <sup>2</sup>	40 Pax	36 Pax	60 Pax	60 Pax
Marmara Hall	7 m	11 m	2,5 m	77 m <sup>2</sup>	40 Pax	36 Pax	60 Pax	60 Pax
Hazar - 1 Hall	7 m	15 m	2,5 m	100 m <sup>2</sup>	40 Pax	60 Pax	70 Pax	70 Pax
Hazar - 2 Hall	8 m	17 m	2,5 m	105 m <sup>2</sup>	70 Pax	85 Pax	100 Pax	90 Pax



# Hotel Principles



In hotel restaurants and bars all drinks are served by the glass. Service in bottles is not available.

Alcoholic drinks are not served to children under the age of 18.

Only the beverages mentioned above are served in Restaurants and Bars.

All the beverages served at the bars have the permission of the Republic of Turkey Ministry of Agriculture and Forestry.

The Minibar is replenished daily between 10:00-16:00 (To complete the service please do not forget the DND Card on the door).

Room Service is available 24 hours with extra charge (For VIP concept guests free of charge).

C/out procedures must be completed before 12:00 noon. Late c/out is extra and available on request subject to room availability and occupancy level. The guests must check with the hotel's Front Desk at least 24 hours prior to their departure on availability of late c/out.

Entertainment schedule, operation hours and locations of restaurants and bars and all other services can be changed by the management according to seasonal and up-to-date legal regulations.

The guests of the hotel can invite their friends as daily guests for 30 minutes in the lobby area. Meetings that are over 30 minutes will be chargeable. The documents of the daily guests (passport, driver's licence, ID card) will be checked by security of the hotel at the entrance.

The hotel doesn't take any responsibility for printed materials, online brochures and information which haven't been concerted by the hotel management.

In the case of infectious diseases detected by the hotel's doctor the infected guests may be requested to leave the hotel by the hotel's management.



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