



IC HOTELS SANTAI FAMILY RESORT | WINTER 2024 -2025

FACT SHEET



General Information



Hotel: IC Hotels Santai Family Resort

Opening Date: 1995

Renovation Date: 2012 - Rooms, Spa, Fitness, Indoor Pool, Restaurant, À la Carte

New Buildings: 2015 - Swim Up Villas, Mini Club
2016 - Aquapark, 2017 - Amphitheater,
2018 - Kid's Restaurant

2019 - Snack, 2022 - Main Building, Pool Bar
Category: 5 Stars

Address: Kadriye Mahallesi Üçkum Tepesi Caddesi
No: 14/1 Serik/Antalya/TÜRKİYE

Telephone: +90 (242) 725 41 02

Fax: +90 (242) 725 42 68

Web Site: www.ichotels.com.tr

Sales Office: sales@ichotels.com.tr

Reservation Office: reservation@ichotels.com.tr

Credit Cards: VISA - MasterCard - EuroCard

Season: SUMMER 1st April - 15th November

WINTER 16th November - 31st March

Airport: 25 Km

City Center: 30 Km

Total Area: 94.240 m²

Beach: Sand

Length of the Beach: 300 m

Concept: Ultra All Inclusive

(Swim Up Villas, Selection and King Villas are open till
15.11.2019)

C/Out - C/In: C/Out: 12:00 - C/In: 14:00

Late Check Out: Extra.

Domestic Animals: Not Accepted

Spoken Languages: Turkish, English, German, Russian



Services

Honeymoon Concept

Special Decorations in the room
 Fruit Basket and Sparkling Wine in the room
 Complimentary Breakfast in the room
 (one morning on request)

One Complimentary Dinner in
 À La Carte Restaurant
 A Memory Picture
 Special Discount in Liliu SPA center.

Free Services

Wi-Fi Internet
 Beach and Pool Towels
 Chaise-longue
 Sun Umbrellas
 Tennis courts (1 court with tartan covering,
 1 with artificial grass)

Video Games
 Mini Club
 Animation Activities
 Lighting of the Tennis Courts
 Tennis Equipment
 Indoor Disco

Chargeable Services

Room service
 Laundry service and Dry Cleaning
 Medical Service
 Liliu Spa Center
 Beauty Salon
 Photographer

Baby Sitting
 Baby Stroller
 Coin-Operated Game Room
 Tennis Lessons
 Telephone & Fax
 Rent a Car
 A la Carte Restaurants
 Electric vehicle charging units

Shopping Center

Market
 Boutique
 Hair Dresser
 Leather Shop

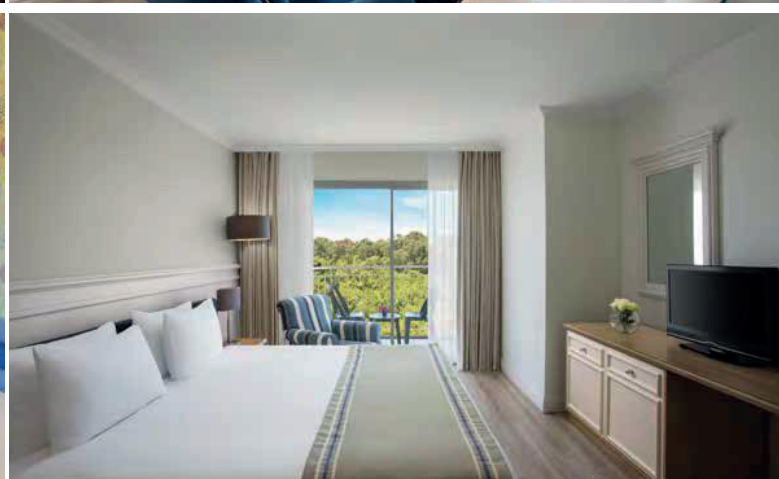
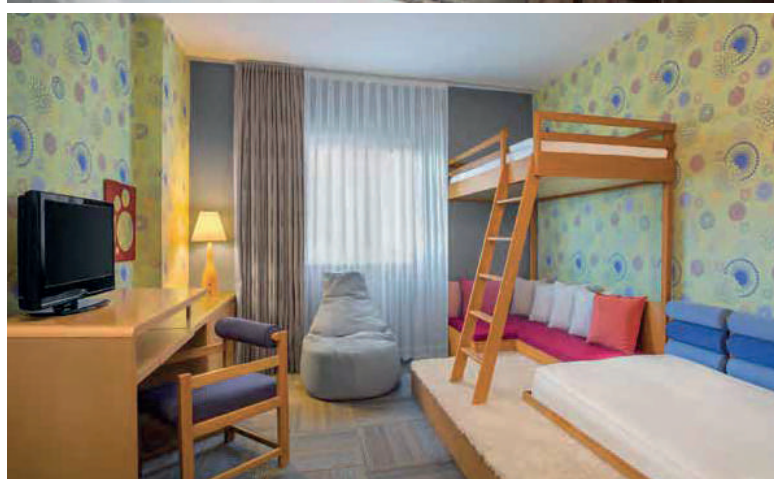
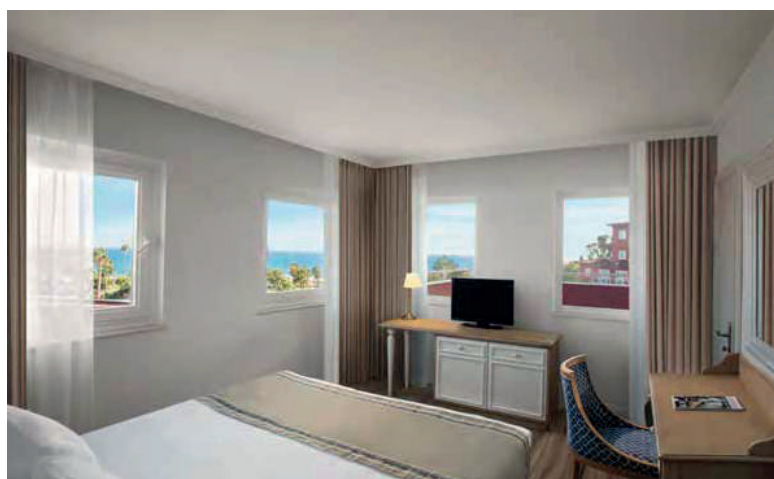
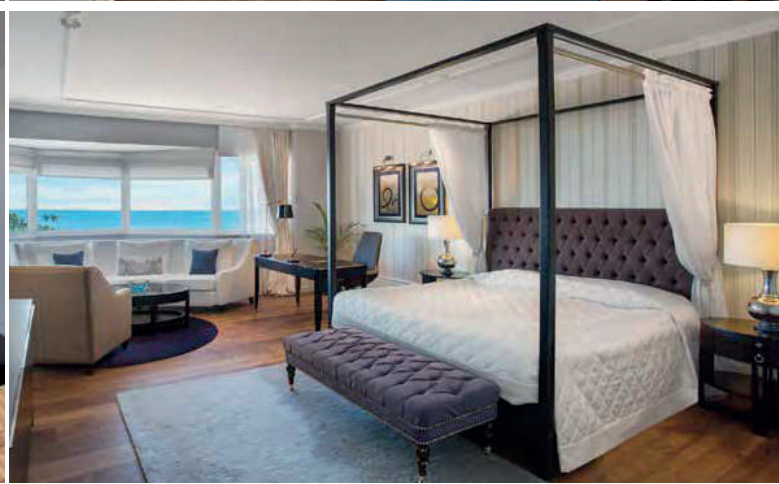
Jewellery Shop
 Souvenir Shop
 Rent a Car
 Photographer Shop

Room Types



Room	Amount	Area	Features
Standard Room	384	29 m ²	Bedroom (French or Twin Beds) Bathroom with Bathtub or Shower
Family Room	4	64 m ²	Bedroom with French Bed – Bathroom with Bathtub, Bedroom with Twin Beds, Living Room – Bathroom with Shower
Handicapped Room	5	29 m ²	Bedroom with Twin Beds – Bathroom with Special Shower
Kids Suite	4	49 m ²	Bedroom with French Bed – Bathroom with Shower, Bedroom with Bunk Bed – Bathroom with Shower
Junior Suite	15	55 m ²	Bedroom with French Bed – Bathroom with Shower or Bathtub Living Room
Senior Suite VIP Concept	5	54 m ²	Bedroom with French Bed – Bathroom with Jacuzzi, Living Room
King Suite VIP Concept	2	134 m ²	Bedroom with French Bed – Bathroom with Jacuzzi, Salon, Bathroom with Shower

Room Types



Room Specifications

Features	Standard Room	Family Room	Kids Suite	Disabled Room	Junior Suite	Senior Suite	King Suite
Sea View	✓	✓	✓		✓	✓	✓
Garden View	✓	✓		✓			
Digital Key System	✓	✓	✓	✓	✓	✓	✓
Digital Safe	✓	✓	✓	✓	✓	✓	✓
Wireless Internet	✓	✓	✓	✓	✓	✓	✓
Direct Telephone Line	✓	✓	✓	✓	✓	✓	✓
LCD TV	✓	✓	✓	✓	✓	✓	✓
Mini Bar	✓	✓	✓	✓	✓	✓	✓
Tea & Coffee Set Up	✓	✓	✓	✓	✓	✓	✓
Shower Cabin	✓	✓	✓	✓	✓		✓
Bathtub	✓	✓			✓	✓	
Jacuzzi						✓	✓
Bathrobe & Slippers						✓	✓
Bath Set Ups	✓	✓	✓	✓	✓	✓	✓
Hair Dryer	✓	✓	✓	✓	✓	✓	✓
Balcony / Terrace	✓	✓	✓	✓	✓	✓	✓
Balcony Chairs & Coffee Table	✓	✓	✓	✓	✓	✓	✓
Central Air - Condition	✓	✓	✓	✓	✓	✓	✓

* In other room types bathrobes and slippers are provided for our guests free of charge on request.

VIP Concept

Senior Suite

Transfer Airport - Hotel - Airport by a VIP car
Welcoming at reception with sparkling wine, fruit and special offering. Giving information about the hotel and accompanying to the room.
Extended mini bar (Imported Alcohol Drinks 5 cl.)
Wine, fruits, nuts, chips in the room
Fresh Flowers in the room
Daily beach towels, bathrobe, slippers
Imported bath set ups
Turn Down service
50% discount for Laundry Service (Dry Cleaning is not Included)
Daily newspapers
24 hours room service (Standard Menu)

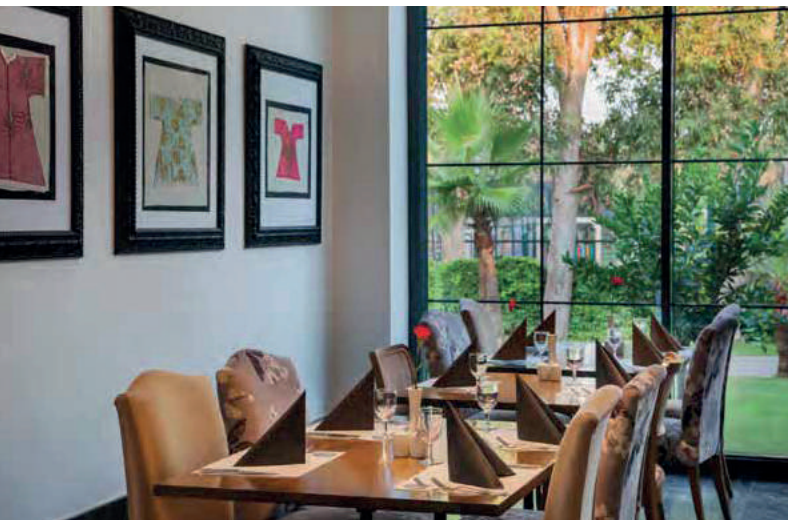
King Suite

Transfer Airport - Hotel - Airport by a VIP car
Welcoming at reception with sparkling wine, fruit and special offering. Giving information about the hotel and accompanying to the room.
Extended mini bar (Imported Alcohol Drinks 70 cl.)
Wine, fruits, nuts, chips in the room
Fresh Flowers in the room
Daily beach towels, bathrobe, slippers
Imported bath set ups
Turn Down service
Complimentary Laundry Service (Dry Cleaning 50% Discount)
Daily newspapers
24 hours room service (Standard Menu)
Free A la Carte Reservation

Restaurants



	Time	Location
BREAKFAST	07:00 - 10:00	Main Restaurant
LATE BREAKFAST	10:00 - 11:00	Main Restaurant
LUNCH	12:30 - 14:30	Main Restaurant
TEA & COFFEE & PASTRY	11:00 - 18:00	Lobby Bar
SNACK RESTAURANT	14:30 - 17:00	Main Restaurant
DINNER	18:30 - 21:00	Main Restaurant
NIGHT BUFFET (Mini Buffet)	23:30 - 01:00	Main Restaurant
EXPRESS BUFFET	03:00 - 06:00	Lobby



À La Carte Restaurants



Cuisine Time Open Reservation Children

Olivo Ristorante	Italian	18:30 - 21:00	4 Days	Yes Chargeable À la Carte Restaurant	Yes
Umami Sushi & Asian Cuisine	Asian	18:30 - 21:00	6 Days	Yes Chargeable À la Carte Restaurant	Yes
Del Mar Fish Restaurant	Sea Food	18:30 - 21:00	3 Days	Yes Chargeable À la Carte Restaurant	Yes

Children aged 0-6⁹⁹ free of charge, children aged 7- 11⁹⁹ get 50% discount.
Reservations to the A la Carte Restaurants should be made 1 day in advance.



Bars



Opening Hours Drinks

Lobby Bar	Open 24 Hours	Local and Imported Alcohol Drinks, Cocktail, Hot and Cold Drinks
Vitamin Bar	08:30 - 18:30	Fresh Fruit, Freshly Squeezed Juices
Pocoloco Disco Bar	23:30 - 01:00	Local and Imported Alcohol Drinks, Cold Drinks
ICE Pub	12:00 - 23:30	Local and Imported Alcohol Drinks, Cold Drinks



Mini Bar

	Standard Room	Family Room	Handicapped Room	Kids Suite	Junior Suite	Senior Suite	King Suite
Pepsi	✓	✓	✓	✓	✓	✓	✓
Yedigün	✓	✓	✓	✓	✓	✓	✓
7 Up	✓	✓	✓	✓	✓	✓	✓
Soda	✓	✓	✓	✓	✓	✓	✓
Water	✓	✓	✓	✓	✓	✓	✓
Fruit Juice	✓	✓	✓	✓	✓	✓	✓
Efes	✓	✓	✓	✓	✓	✓	✓
Miller						✓	✓
Carlsberg						✓	✓
Raki (70 cl.)							✓
Raki (5 cl.)						✓	
Gordon's Gin (70 cl.)							✓
Gin (5 cl.)						✓	
Smirnoff Vodka (70 cl.)							✓
Vodka (5 cl.)						✓	
JB Whiskey (70 cl.)							✓
Whiskey (5 cl.)						✓	
Wine						✓	✓
Nescafe	✓	✓	✓	✓	✓	✓	✓
Variety of Teas	✓	✓	✓	✓	✓	✓	✓
Milk Powder	✓	✓	✓	✓	✓	✓	✓
Crispy Fruit						✓	✓
Dry Fruits						✓	✓
Cake, biscuit	✓	✓	✓	✓	✓	✓	✓
Cracker	✓	✓	✓	✓	✓	✓	✓
Oat Bar						✓	✓

Animation



Daytime Animation

Step Aerobic

Table Tennis

Mini Golf

Darts

Cooking Art

Archery (professional activity)

Fishing

Water Gymnastic

Morning Yoga & Wellness

Beach Volleyball

Evening Animation

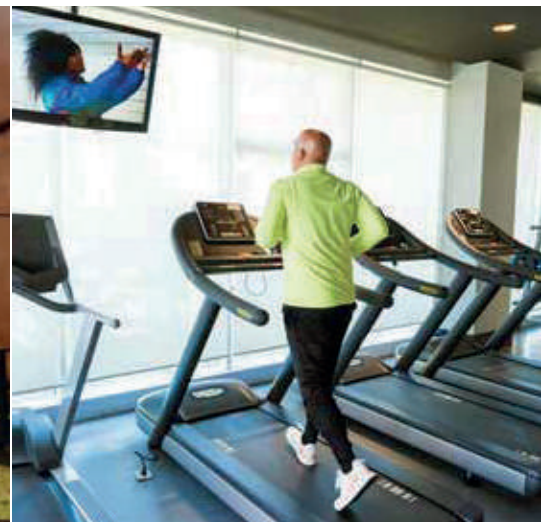
Live Music

Karaoke

ICE Pub Night Club

Music Contests

Free Bingo Nights



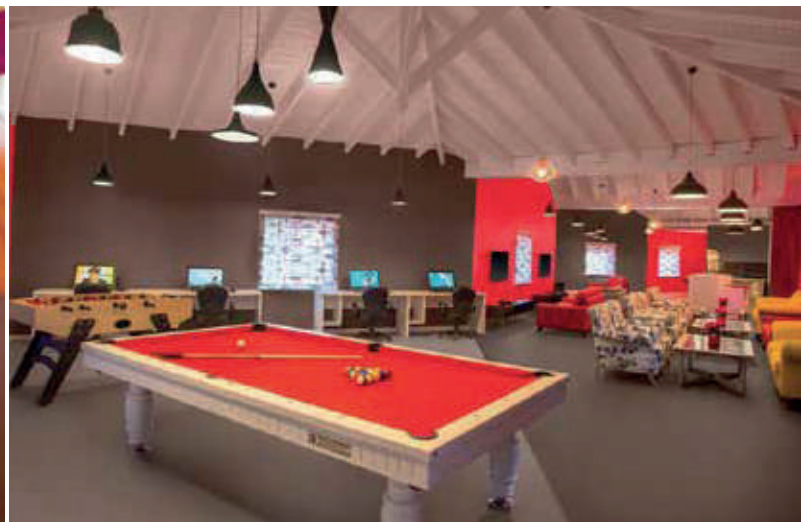
Mini Club



	Age	Time	Activities	Baby Sitter
Petit Club	0 – 3	10:00 - 12:30	Jar Foods / Kitchenware / Baby Pool / Game Room	Chargeable
Grovy Kids	4 – 7	14:30 - 17:00 20:45 - 23:00	Block Games /Soft Play/Sinema/PS5 - Xbox One	
Arcade Room	8 – 12	10:00 -12:30	Cinema / Video / Table Games	—
Prime Teen	13 – 17	14:30 -17:00 21:15 - 23:00	PS 5 / Xbox One / Teenage Disco Bar	

Daytime Activities

3 Cinemas (Turkish - English - German - Russian)	Table Games	Click Room
Kids Bar	Creative Studio	
Creative Kitchen Kids Chef Atelier (Pizza - Cookie Baking)	Arcade Room (PS5 - Xbox One - Internet PC)	



Spa & Wellness, Pools & Beach



Spa & Wellness

Hammam	Relax Room	Body Care (Chargeable)	VIP Room - Turkish Hammam (Chargeable)
Sauna	Vitamin Bar	Capsule Care (Chargeable)	
Steam Room	Massage (Chargeable)	Jacuzzi (Chargeable)	
Fitness Center	Face Care (Chargeable)	VIP Room - Sauna (Chargeable)	

Pools and Beach

	Size	Depth	Opening Hours
Indoor Pool*	252 m ²	150 cm	08:00 - 20:00
Indoor Children's Pool*	8 m ²	40 cm	08:00 - 20:00 (Parental Observation)
Silence Pool*	381 m ²	90-125 cm	09:00 - 16:00
Silence Kid's Pool*	11 m ²	36 cm	09:00 - 16:00
Aquapark Pool*	212 m ²	120 cm	09:00 - 12:30 / 13:30 - 16:00
Fresh Park*	270 m ²	40 cm	09:00 - 12:30 / 13:30 - 16:00
Splash Park*	-	-	09:00 - 12:30 / 13:30 - 16:00
Beach	300 m (Lenght)	43 m (Width)	

*Heated in the winter season (26-28°C).

Meeting Rooms



	Width	Length	Height	Area	Banquet Arrangement	Classroom Arrangement	Theater Arrangement	Reception Arrangement
Akdeniz Hall	17 m	19 m	3,9 m	323 m ²	160 Pax	160 Pax	250 Pax	250 Pax
Foyer			2,70 m	155 m ²				
Ege Hall	7 m	11 m	2,5 m	77 m ²	40 Pax	36 Pax	60 Pax	60 Pax
Marmara Hall	7 m	11 m	2,5 m	77 m ²	40 Pax	36 Pax	60 Pax	60 Pax
Hazar - 1 Hall	7 m	15 m	2,5 m	100 m ²	40 Pax	60 Pax	70 Pax	70 Pax
Hazar - 2 Hall	8 m	17 m	2,5 m	105 m ²	70 Pax	85 Pax	100 Pax	90 Pax



Hotel Principles



In hotel restaurants and bars all drinks are served by the glass. Service in bottles is not available.

Alcoholic drinks are not served to children under the age of 18.

Only the beverages mentioned above are served in Restaurants and Bars.

All the beverages served at the bars have the permission of the Republic of Turkey Ministry of Agriculture and Forestry.

The Minibar is replenished daily between 10:00-16:00 (To complete the service please do not forget the DND Card on the door).

Room Service is available 24 hours with extra charge (For VIP concept guests free of charge).

C/out procedures must be completed before 12:00 noon. Late c/out is extra and available on request subject to room availability and occupancy level. The guests must check with the hotel's Front Desk at least 24 hours prior to their departure on availability of late c/out.

Entertainment schedule, operation hours and locations of restaurants and bars and all other services can be changed by the management according to seasonal and up-to-date legal regulations.

The guests of the hotel can invite their friends as daily guests for 30 minutes in the lobby area. Meetings that are over 30 minutes will be chargeable. The documents of the daily guests (passport, driver's licence, ID card) will be checked by security of the hotel at the entrance.

The hotel doesn't take any responsibility for printed materials, online brochures and information which haven't been concerted by the hotel management.

In the case of infectious diseases detected by the hotel's doctor the infected guests may be requested to leave the hotel by the hotel's management.



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